



PRESS RELEASE from The Relatives & Residents Association

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Self-funders seeking help and information about moving into care are neglected by the system says new report from the R&RA

Older people thinking of moving into residential care are often shocked by the complexity of care needs assessment and entitlements that faces them when they first make an attempt to negotiate their way through the social care system. They often turn to the council for help. But do they always receive it?

The R&RA has just published a report entitled **Assessment Denied? Council responsibilities towards self-funders moving into care** that looks at the problems they encounter. The report, by Gillian Dalley, R&RA chief executive, with Michael Mandelstam, explores the experiences of people who have to meet the costs of care themselves (self-funders) when they seek help from their local authority and sets out the legal position as to what they have a right to expect.

'The report should be essential reading for every social worker and those involved in the care provision for older people,' writes Judith Phillips, Professor of Gerontology and Social Work, Swansea University. 'This report is extremely timely, clearly written and will be a valued resource for all those engaged in working with older people.'

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Note to editors

1. The R&RA is the national charity that supports older people in care and their relatives, and campaigns for improved standards and better quality of life for all care home residents. For further information see its website www.relres.org
2. The report *Assessment Denied? Council responsibilities towards self-funders moving into care* is available, price £8 (£6 to R&RA members), direct from the R&RA. Order forms are also available on the website: www.relres.org
3. For further information, contact Gillian Dalley, R&RA Chief Executive, or Colin Hutchens on 020 7359 8148.

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