

Volunteers in Care Homes for Older People: An underused opportunity?

by Rose Heatley



R&RA Report

Volunteers in Care Homes for Older People

Volunteers in Care Homes for Older People An underused opportunity?

Rose Heatley



For Quality of Life of
Older People in Care

This study is based on data collected from care home providers, activity organisers, volunteer providers and a review of academic and other literature. Topics discussed include the following:

- Changing government attitudes towards volunteering
- The range of roles that can be performed by volunteers in care homes
- Can volunteers enhance the work of activity organisers?
- The benefits of volunteers to residents, relatives and staff
- Building links between care homes and community
- What volunteers themselves get out of their involvement
- Current patterns of volunteering in care homes
- Volunteering in the private sector
- How are volunteers recruited and managed?
- Lessons to be learned from other settings

A list of contents appears on the following page.

'Rose Heatley's report usefully reviews current attitudes to volunteering in homes and explores the potential contribution that volunteers could make. Care home managers, volunteer bureaux and activity organisers in homes would do well to read it.'

Dr Gillian Dalley, Chief Executive,
The Relatives & Residents Association

Rose Heatley is a freelance writer and consultant with a special interest in ageing and end of life issues. Rose wrote this study for the Diploma in Gerontology at the Faculty of Continuing Education, Birkbeck, University of London, and was awarded a distinction.

To order please see overleaf.

The Relatives & Residents Association

24 The Ivories
6-18 Northampton Street
London N1 2HY
Web www.relres.org

Advice
Office
Fax
Email

020 7359 8136
020 7359 8148
020 7226 6603
info@relres.org



For Quality of Life of
Older People in Care

Volunteers in Care Homes for Older People: An underused opportunity?

by Rose Heatley

List of Contents

- 1. Introduction
- 2. Literature search and review
- 3. Data collection and research methods
- 4. Findings and analysis
- 5. Discussion of findings
- 6. Conclusions and recommendations
- Appendices
 - 1. Activity organisers' questionnaire
 - 2. Phone questions for care home providers
 - 3. What volunteers can do
- References



Order Form

Please send copy/ies of *Volunteers in Care Homes for Older People: An underused opportunity?* by Rose Heatley, published March 2007, A4 size, 32 pages, ISBN 978-1-900216-07-4, price £7.50 per copy (£5.00 to R&RA members) including postage and packing.

I enclose a cheque for £..... made payable to The Relatives & Residents Association

Title Name

Organisation (if applicable)

Address

..... Postcode

Phone number

Email address@.....

Signed Date Ref: VCH/WS

Please send me information about becoming a member of the R&RA

We may use this information to contact you about our other activities and publications. Under no circumstances will we pass your details on to other parties.

Please tick the box if you do not wish to be contacted by us.

The Relatives & Residents Association is a registered Charity No. 1020194

The Relatives & Residents Association

24 The Ivories
6-18 Northampton Street
London N1 2HY
Web www.relres.org

Advice 020 7359 8136
Office 020 7359 8148
Fax 020 7226 6603
Email info@relres.org



**For Quality of Life of
Older People in Care**