CARE HOME VISITING
(from 4th April 2022)
How to follow government guidance

RESIDENTS SHOULD BE ABLE TO:

✔ Receive visitors to their home at any time including
evenings and weekends
✔ Meet where they want, including in their own room or
communal areas
✔ See children of any age
✔ Enjoy food or drink with their visitors
✔ Hold hands or have a hug
✔ Go out to see family and friends without the need for
isolation or testing on return

FRIENDS AND FAMILY SHOULD AGREE TO:

✔ Wear a mask unless it causes the resident distress (in which
case it can be removed in a resident’s room)
✔ Use good hand hygiene
✔ Stay at home if they are feeling unwell
✔ If providing personal care, agree to have a test

THERE SHOULD NOT NORMALLY* BE:

✗ Booking or appointment systems
✗ Time limited visits
✗ Limits on the number of visitors
✗ The need to wear plastic aprons or gloves (unless the visitor
is providing personal care)

*except for example if the care home has a Covid outbreak

THE RIGHT TO PRIVATE AND FAMILY LIFE IS A HUMAN RIGHT PROTECTED
IN UK LAW (ARTICLE 8 OF THE HUMAN RIGHTS ACT).

For more information and advice:
www.rightsforresidents.co.uk/resources
Or call the Relatives & Residents Association helpline Tel: 0207 359 8136
Email: helpline@relres.org 9.30am-1pm Mon-Fri / 6pm-8pm Thurs