

**THE RELATIVES & RESIDENTS ASSOCIATION CONFERENCE AND AGM**  
The Dutch Church, Austin Friars, London, EC2N 2HA  
on Tuesday 28 February 2017



For Quality of Life of  
Older People in Care

**"LIVING WELL AND LOOKING GOOD"**  
DRAFT PROGRAMME

- 10.30 - 11.00 Arrival, registration and coffee
- 11.00 - 11.30 **AGM** of the Relatives & Residents Association  
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- 11.30 - 12.00 **Jane Ashcroft, CBE, CEO Anchor**  
*"Why looking good matters"* followed by discussion
- 12.00 - 12.30. **Amanda da Costa, Care Home Pharmacist  
NHS City and Hackney**  
*"Good prescribing in care homes"* followed by discussion
- 12.30 - 1.30 Lunch
- 1.30 - 2.00 **Dr Joe Sullivan, Domiciliary Dentist, Kent**  
*"Dental care and dementia"* followed by discussion
- 2.00 - 2.30 **Kate Collet-Fenson and Paula Cook, Audiologists**  
*"Hearing better and dementia"* followed by discussion
- 2.30 - 3.00 **Sarah Campbell, Dementia and Ageing Research Team  
University of Manchester**  
*"Hair and Care"* followed by discussion
- 3.00 - 3.30 **Des Kelly, OBE, R&RA Trustee and former CEO of  
The National Care Forum**  
*"Making 'Living Well and Looking Good' in care a reality"*  
Discussion and next steps
- 3.30 - 4.00 Tea and depart  
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